

February 21, 2024 Minutes – RI Tax Collector’s Association

The meeting, held at Richard’s Pub, was called to order by President Rosemarie Silva at 9:34 am. She welcomed new member Liz Rogers from Middletown. Rose also welcomed two new vendor members - Ashley Odess and Joe Gadreault of MCA, LTD.

We did not have the minutes from the last meeting so approval was continued to the next meeting.

Treasurer’s report – Jo Anne Santos explained the financial status (copy is attached). A motion to accept the report as presented was made by Mary Lynn Caswell, and seconded by Kim Robitaille.

Committee Reports:

Membership – Jane Steere was not in attendance but Jo Anne Santos stated we have 79 paid members and a few that have not yet paid who will receive a reminder.

Education – Jo Anne Santos stated there would be a meeting in March to discuss educational topics, the handbook and the exam. If anyone has topic suggestions, please forward them to her. Rosemarie mentioned there will be an executive board meeting immediately following today’s meeting.

Legislative – Rosemarie discussed H7659 which is attached. She mentioned that Dave Bodah is the new associate director for the League and is their main lobbyist and contact on legislative issues. Rosemarie will discuss this bill with him.

DMV – nothing to report

Tangible – Discussion on the \$50,000 exemption. Alex from Vision said they are in the testing state and will be ready soon. Collector’s from the fire districts voiced concerns regarding not being reimbursed.

Unfinished Business:

Rosemarie stated we need to establish a scholarship committee.

Northeast online workshop: February 22 from 10 – 12:30. How to reduce the incidence of fraud ZOOM. Also their upcoming conference will be held September 15 – 18 in Sturbridge, MA. Contact Rosemarie for more info.

Motion to adjourn made by Mary Lynn Caswell and seconded by Stacy Gorman.

Brunch

Guest Speakers started at 10:25.

Kelly Renfrow from Wells Fargo spoke about the upcoming changes. WF has been selling off their mortgage portfolio and by April 1st will outsource to Core Logic. Any payments made before April 30th will come from WF. WF staffing, including Kelly, will be transferred to Core. At this time, she does not know what her territory will be and won’t find out until mid March. She is hoping to improve Core’s interactions with municipalities. They will continue to support fire districts. For those having issues with Core, their customer support is as follows. **This information was forwarded after the meeting from Patrick Baranski (Cumberland Fire).

Most issues can be resolved directly through the customerproductsupport@corelogic.com ticket process but once in a while a direct contact can better assess and assist.

I always make sure to include the lender name and contract number identified on the payment along with property info to speed everything up.

general Email addresses that accept or respond to Corelogic tickets:

residentialtaxsupport@corelogic.com

agencyrelationsmanagement@corelogic.com

Kenneth (Bo) Stout

kstout@corelogic.com

Has been incredibly helpful in forwarding payment issues (missing or incorrect) to the proper bank representatives and identifying if accounts are escrow/non-escrow in Corelogic reporting to lenders.

Ewa Kuchareska

ekucharska@corelogic.com

610-524-4937

Has sent requests to my office for tax sale lists and properties in danger of delinquency/sale (most recently on Feb 8, 2024).

Ashley Odess from Multiple Collection Agency (MCA) introduced us to her company and what they offer. They are a Rhode Island based debt collection organization who have been serving RI since 1992 and are on the State's MPA list.

Meeting adjourned at 10:45.

Respectfully submitted,

Charlene Randall
(filling in for Caitlyn Choinere)

**Rhode Island Tax Collector's Association
 Quarterly Meeting, February 21, 2024
 Treasurer's Report**

Last Balance Reported November 30, 2023	\$19,416.20
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Income

Deposits:

12/06/2023-December Meeting & Membership	\$565.00
12/21/2023-December Meeting & Membership	1,240.00
01/20/2024-December Meeting & Membership	660.00
Total Income:	\$2,465.00

Expenses:

12/13/2023-Reimburse Christmas Raffle Basket	\$84.12
12/13/2023-Richard's Pub-December Meeting	881.18
12/13/2023-Richard's Pub-December Meeting-Tip	200.00
12/20/2023-Reimburse Lottery Tickets-Sympathy Cards	84.14
Total Expenses:	\$1,249.44

Current Balance (as of January 31, 2024)	\$20,631.76
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Respectfully submitted,

Jo Anne Santos
 Jo Anne Santos

Executive Board Member, Rhode Island Tax Collector's Association